

Dining Services

3200 Student Union
1725 State Street
La Crosse, WI 54601
608.785.8891
uwlcardoffice@uwlax.edu
www.uwlax.edu

Dining Plan Policy

All students living in a residence hall must be enrolled in one of the traditional dining plans (Stryker Classic or Stryker Deluxe). Students living in Reuter Hall have the additional option of the Reuter Plan. This is a requirement of the Wisconsin Board of Regents and is an integral part of the students' college experience. Any exception must be approved by the Director of University Centers or their designee.

Dining Plan Changes Policy

At the beginning of the Fall and Spring Semesters, students may choose to switch to a different dining plan. Changes must be made by the end of day on the Thursday of the first week of classes.

During the semester, movement to a larger dining plan is allowed until September 30th during the Fall Semester and February 28th during the Spring Semester. Any billing changes will follow the proration policy.

Process

Visit the Dining Plan/Eagle ID Card Office or e-mail the office (uwlcardoffice@uwlax.edu) with your request and include the following information:

- *Name*
- *Student ID number*
- *Residence Hall*
- *Current Dining Plan*
- *New Dining Plan*

Dining Dollars & Block Meal Policy

Dining Dollars and Block Meals that are originally purchased as part of the Stryker Classic, Stryker Deluxe or the Reuter Plan, expire at midnight on the last day of finals for both Fall and Spring Semesters. Neither Dining Dollars nor the Block Meals carry-over to the next semester.

Block Meals that are purchased as part of an **Off-Campus Plan (Talon Block Plan)** carry-over from semester to semester during the academic year. These block meals expire at midnight on the last day of finals during final Summer Session.

Dining Plan Proration/Cancellation Policy

Full financial credit will only be approved for cancellations prior to the first day of classes if no meals have been eaten. Thereafter, the original cost of the plan will be adjusted according to the weekly prorated refund schedule. University Dining will use the Residence Life cancellation date or the date the last meal was eaten, whichever is later, as the official date to cancel the dining plan. After **December 1st** of the Fall Semester and **May 1st** of the Spring Semester, no refunds will be given.

Process

The student must inform the Dining Plan/Eagle ID Card Office that they want to cancel their dining plan and the reason for cancellation. If withdrawing from the University, the refund will be processed once the completed UWL withdrawal form is received from the Office of Student Life.

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Dining Waiver Request Policy

Dining on campus is an integral part of the student's college experience. Exceptions to the requirement are rarely granted. In most cases, dietary needs can be accommodated through the Dining Program.

Process

Reason an Exemption will be considered:

- *There is a Documented Medical or Dietary condition that cannot be accommodated by dining services.*

Reasons an Exemption will not be considered:

- *Request is submitted after three weeks prior to the start of the semester. Exception to this is if a recent condition has been diagnosed that can be supported by a licensed medical physician.*
- *Documentation is not supported by a licensed medical professional such as a licensed Medical Doctor (MD), Doctor of Osteopathy (DO), Psychiatrist, or Certified Physician Assistant (PA –C) or a similar licensed professional. These conditions require the expertise of a qualified medical professional and are considered to be in the medical domain.*
- *Situations such as:*
 - *Hours of service do not fit into my schedule, I have a job, I have an internship, or I am student teaching.*
 - *I don't like the food. My lifestyle conforms to a vegan or vegetarian diet.*
 - *Cost of the meal plan. I do not use all my meals.*

Exemptions are made solely on documented health conditions that require special diets that cannot be accommodated by UW-La Crosse Dining Services.

Dining Plan Waiver Form